

Subject: MyLADOT - Service Request Number: 9722

From: donotreply@lacity.org

Date: 11/12/2013 03:19 PM

To: duckworth.donald@gmail.com

Thank you for sharing your concerns. All requests are subject to an engineering review for public safety, traffic impacts, and regulatory compliance. Common maintenance issues are typically resolved in a few days. More complex issues may involve extensive analysis over a prolonged period and updates to such a request will be provided within the next 60 days. Our team values this opportunity to serve you. Please save your service request identification number for future reference